#### **Privacy notices for:**

- Adult Skills and Education Service
- Adult Social Care
- Barbican Estates
- Barbican & Community Libraries application for library membership
- Barbican & Community Libraries non-membership data collection for events and services
- Children's Social Care
- Community Safety Team
- Early education and childcare
- Education
- Education Strategy
- Homelessness and Rough Sleeping
- Housing Application
- Housing Tenancy Agreement
- No First Night Out Programme
- Pan London Substance Misuse Programme
- Special Educational Needs and Disability
- Sexual Health London e-service

### **Adult Skills and Education Service**

1. What personal data is collected about you	We may collect the following information title, names, address, email address, telephone number, emergency contact name and contact number, date of birth, employment records, qualifications, household employment status, learner employment status, benefits status, eligibility & residency information (non uk/EU/EEA)
2. What special category data is collected about you	We may collect a range of special category data including gender identity, ethnicity, disability status and disability information, Learning Difficulty Assessment, Education Health Care Plan, Disabled Student Allowance
3. Reasons why we use your personal data	Information is collected to meet Education and Skills Funding Agency requirements to enable courses to be delivered
4. Why we are allowed to use your personal data	We are allowed to use your data if you consent for us to do so, or if we have a legal obligation to do so, or to protect your vital interests.
5. Who we can share your personal data with	Your data will not be shared.
6. How long we keep your personal data for	Your personal data will be retained for 8 years following your enrolment.
7. Situations when your personal data might be sent to other countries	N/A

### **Adult Social Care**

1. What personal data is collected about you	We may collect a range of personal data including name, address, date of birth, photographs, NHS number and national insurance number and financial details.
2. What special category data is collected about you	We may collect a range of special category data including ethnicity, medical information, religion or philosophical beliefs.
3. Reasons why we use your personal data	<ul> <li>Personal data is used to inform assessment under the Care Act (2014) of your needs and your wishes around how these needs can be met. It may be used to ensure your views are central to the delivery of any support and/or protection you may require. We may also use your data to fulfil our obligations under the Mental Health Act (1983) and the Mental Capacity Act (2005) or other relevant legislation aimed at ensuring your health and social care rights and needs are met.</li> <li>Personal data of carers will be used to identifying carers eligible to access the carers support service. Data will then be used to support carers in managing their caring roles, minimising the impact of caring on their everyday lives, and to improve their health and wellbeing.</li> </ul>
4. Why we are allowed to use your personal data	We are allowed to use your data if you consent for us to do so, or if we have a legal obligation to do so, or to protect your vital interests.  Where your personal data is used to identify careers eligible to access the carers support service, your personal data will be processed on the basis of it being necessary for the performance of a contract and with your consent.
5. Who we can share your personal data with	Your data may be shared with service providers who are, or intend to be, providing an individual service to you, Health Care agencies and professionals such as hospitals, GPs and Consultants engaged in meeting your health needs and other agencies involved in your protection and support such as police and fire brigade.
	Where your personal data is used to identify carers eligible to access the

	carers support service, your data will be shared with Imago, our provider for this service. (https://www.imago.community/Information/About-Imago/)
6. How long we keep your personal data for	Your personal data will normally be kept for 7 years after your case is closed to Adult Social Care. If you have been detained under the Mental Health Act your data will be kept for 20 years.  Where your personal data is used to identify carers eligible to access the carers support service, your data will be held for no longer than 7 years from the date of entry.
7. Situations when your personal data might be sent to other countries	N/A

### **Barbican Estates**

1. What personal data is collected about you	Leaseholder or Tenant's full name, address, telephone number, email address.  For the safety and security of our residents we may use CCTV footage in our tower blocks, car parks and residential lifts.
2. What special category data is collected about you	We also collect information relating to resident vulnerabilities, disabilities and medical information.
3. Reasons why we use your personal data	<ul> <li>We use this data in order to deliver our services which include</li> <li>processing service charges and billing,</li> <li>communicating updates and upcoming projects,</li> <li>managing leases and rental agreements,</li> <li>maintaining properties and buildings as well as arrears management.</li> <li>We also use personal data for the prevention and detection of crime and fraud.</li> </ul>
4. Why we are allowed to use your personal data	We are allowed to use the resident's personal data because it is necessary for the performance of a contract, and we have explicit consent through the lease/rental agreement.
5. Who we can share your personal data with	We may share the personal data we collect with other departments within the City of London Corporation.  In urgent situations, we may share personal data with health agencies and the emergency services.
6. How long we keep your personal data for	The personal data that we collect will be kept for as long as a lease or tenancy is live. Should a lease or tenancy end, personal data will be kept for seven years before being destroyed.
7. Situations when your personal data might be sent to other countries	We use Mailchimp which is based in the United States, to manage the way we send you emails/bulletins.

# Barbican & Community Libraries – application for library membership

1. What personal data is collected about you	Name, address and date of birth.
2. What special category data is collected about you	None
3. Reasons why we use your personal data	Information provided on your form will be used for the purposes of administering and managing your membership of the City of London Library Service.
4. Why we are allowed to use your personal data	We collect this information from you as we have a contract with you regarding the lending of materials and the use of online resources.
5. Who we can share your personal data with	Your information will not be shared with other third parties unless there is a legal reason to do so. Where the City of London employs contractors to support the administration and management of your account the use of your information will be strictly controlled, managed and monitored.
6. How long we keep your personal data for	Your details will be deleted 3 months after you cease to be a member of Barbican and Community Libraries.
7. Situations when your personal data might be sent to other countries	None

# Barbican & Community Libraries – non-membership data collection for events and services

2. What special category data is collected about you	None
3. Reasons why we use your personal data	<ol> <li>We collect data about you to provide the following services:         <ol> <li>To provide you with information about our services and service developments</li> </ol> </li> </ol> <li>To offer you the opportunity to contribute your feedback</li> <li>To administer our exhibition, reader development, health and events programmes</li> <li>To administer our Unsigned London project</li> <li>To administer our volunteer programme</li>
4. Why we are allowed to use your personal data	We have your consent
5. Who we can share your personal data with	We may share your data with trusted third parties who are our partners in providing services.
6. How long we keep your personal data for	We may keep your data for a period appropriate to the purpose for which it was collected. This will not exceed 4 years.
7. Situations when your personal data might be sent to other countries	If you participate in our surveys your data may be processed outside the UK.

#### **Children's Social Care**

1. What personal data is collected about you	Name, date of birth and address
2. What special category data is collected about you	<ul> <li>Characteristics (such as gender, ethnicity and disability)</li> <li>Contact and referral information of a child referred to the service.</li> <li>Episodes of being a child in need (such as referral information, assessment information, section 47 information, initial child protection information and child protection plan information)</li> <li>Episodes of being looked after (such as important dates, information on placements)</li> <li>Outcomes for looked after children (such as whether health and dental assessments are up to date, strengths and difficulties questionnaire scores and offending)</li> <li>Adoptions (such as dates of key court orders and decisions)</li> <li>Care leavers (such as their activity and what type of accommodation they have)</li> </ul>
3. Reasons why we use your personal data	To fulfil our statutory duties under Children Act 1989; Children Act 2004; Children and Young People's Act 2008; Childcare Act 2006; Carers and Disabled Children Act 2000; Care Standards Act 2000; Adoption & Children Act 2002; Immigration Act 2016; National Health Service Act 2006; Safeguarding Vulnerable Groups Act 2006; Education Act 1996; Education Learning and Skills Act 2008 and Child Poverty Act 2010.  In addition, the City Corporation is part of the Child Protection Information Sharing national initiative which works with NHS England to improve the protection of children known to children's social work services. The project links the IT systems of NHS unscheduled care settings (hospital emergency departments, out of hours GPs, walk in centres, minor injuries units, paediatric wards, ambulance services and maternity units) to the IT systems used by children's social work.

4. Why we are allowed to use your personal data	We are allowed to use your data if you consent for us to do so, or if we have a legal obligation to do so, or where there are concerns that not to share the information would put a child at risk of harm.  In addition, as part of the Child Protection Information Sharing national initiative, we will share information about children subject to a child protection plan; children in care (looked after) and pregnant women whose unborn child is subject to a pre-birth child protection plan.
5. Who we can share your personal data with	With consent or if we have a legal obligation to do so, or where there are concerns that not to share the information would put a child at risk of harm. In such circumstances we may share your information with services and/or agencies who are involved in children's lives (e.g. Health, education; police; probation etc).
6. How long we keep your personal data for	We hold data securely for the set amount of time shown in our data retention schedule.
7. Situations when your personal data might be sent to other countries	When we have your consent to do so, or if we have a legal obligation to do so, or where there are concerns that not to share the information would put a child at risk of harm.

# **Community Safety Team**

1. What personal data is collected about you	Name, address, date of birth.
2. What special category data is collected about you	Ethnicity, sex, sexual orientation, marital status, children, health & mental health.
3. Reasons why we use your personal data	<ul> <li>Service delivery, statutory requirements.</li> <li>Safeguarding duties and Protection of vulnerable adults and children related to Domestic Violence in the form of Multi-Agency Risk Assessment Conference (MARAC) for high risk cases.</li> <li>Community Trigger cases for Anti-Social behaviour and Community MARAC.</li> <li>Prevention and detection of crime, crime reduction.</li> <li>Providing you with advice, awareness or training.</li> <li>Report of sanitised data/statistics to Government departments.</li> </ul>
4. Why we are allowed to use your personal data	Legal obligations for safeguarding vulnerable people or those at risk of abuse.  Care Act 2014 to protect adults at risk of abuse or neglect.  The Children's Act 1989 and 2004 to protect children.  Violent Crime and Victims Act 2004.  Violence Against Women and Girls (VAWG) Strategy 2016-2020.
5. Who we can share your personal data with	Health agencies, other Local Authorities, support services (i.e. Victim Support or other support providers), Police and Emergency Services, other Criminal Justice Partners (i.e. Probation Services).
6. How long we keep your personal data for	Retention period of 18 months.

7. Situations when your personal data might be sent to other countries	None.

# **03Early education and childcare**

1. What personal data is collected about you	Full name of parent/carer and child, date of birth of parent/carer and child, home address, name and address of nursery attended.
	We may also collect national insurance number, name and address of employer, financial status.
2. What special category data is collected about you	We may collect a range of special category data including: gender, ethnicity, special educational needs and/or disability or main presenting needs, medical information, social care status and developmental progress.
3. Reasons why we use your personal data	<ul> <li>It is a statutory requirement to ensure the delivery of free early education entitlement places and to report to Government departments.</li> <li>To support families access childcare.</li> <li>For financial audit purposes.</li> <li>For the delivery of services by the Dolly Parton Imagination Library.</li> <li>To ensure the progress of all children with developmental needs are monitored.</li> </ul>
4. Why we are allowed to use your personal data	We have a legal obligation under the Childcare Acts 2006 and 2016.  We are allowed to use your data if you consent for us to do so, or if we have a legal obligation to do so, or to protect your vital interests.
5. Who we can share your personal data with	Your data may be shared with the Department for Education, Educational Psychology service, Health Care agencies and professionals such as hospitals, GPs and Consultants engaged in meeting your and/or your child's health And social care needs.
	Personal data as provided to the Online Eligibility Checker, will also be shared with Granicus, a data processor, who are processing the personal data provided on our behalf.

6. How long we keep your personal data for	Your personal data will normally be kept up to 6 years after your child has left the childcare provider.
	Any data kept on the Inclusion Register will be kept until the term after the child enters year 1 in primary school.
7. Situations when your personal data might be sent to other countries	Personal data provided to Granicus, as part of the Online Eligibility Checker will be held in Dublin, Ireland.
	All remaining data will be held in the UK.

### **Education**

1. What personal data is collected about you	We may collect a range of personal data including:  • full name of parent/carer and child, • date of birth of parent/carer and child, • home address of parent and child, • telephone number, • educational establishment, • asylum seekers reference number, • looked after status, • previous employment details, • national Insurance number, • name and address of employer, • unique pupil reference number, • council tax status, • educational attainment, • school exclusions, suspensions and attendance information (such as sessions attended, number of absences and absence reasons), • current occupation, • previous names, • employment status, • employment status, • employment position, • first aid qualification and • driving licence details.
2. What special category data is collected about you	We may collect a range of special category data including:      medical information,     gender identity,     disability,     social, emotional and mental health,     social care involvement (such as children in need or looked after by the local authority)     child anti-social behaviour (such as involvements with police, courts, probation and violence in the home),

	<ul> <li>financial and benefits data,</li> <li>Disclosure and Barring Service details</li> <li>Ethnicity</li> </ul>
3. Reasons why we use your personal data	The personal data provided is used to fulfil our statutory obligations under the Education Act 1996, Children Act 1989, Children Act 2004, the Education (Pupil Registration) (England) Regulations, School Standards and Framework Act 1998, Children and Young Persons Act 1933 & Children (Performances and Activities) (England) Regulations 2014.
	In addition, the DfE has instructed local authorities to maintain a vulnerable children's register to ensure an overview of all children that continue to experience issues with school attendance and engage in education as well as act as a platform for enabling regular information sharing between services. The register contains data from the Education and Early Service, Children's Social Care and virtual headteacher.
4. Why we are allowed to use your personal data	<ul> <li>We are allowed to use your data for the following reasons:</li> <li>We have received your consent for us to do so.</li> <li>We have a legal obligation to do so, or where there are concerns that not to share the information would put a child at risk of harm. In such circumstances we may share your and your child's information with services and/or agencies who are involved in children's lives (e.g. Health, education, police, probation etc).</li> <li>In order to protect you and your child's vital interests.</li> </ul>
5. Who we can share your personal data with	Data will be shared with educational establishments, police, social care, health service providers as well as other local authorities who are, or intend to be, providing an individual service to you and your child. These providers may include tutor agencies, children's and adult's social care services, Educational Psychologists, Therapists such as Speech and Language, Occupational and Physiotherapists, Child and Adolescent Mental Health Services (CAMHS), GPs and other agencies engaged in assessing and meeting you and your needs.

6. How long we keep your personal data for	If personal data was collected for any grants or financial support, it will be held
	for 6 years. If data was collected for educational reasons, it will normally be
	held until your child is no longer of statutory school age. If data was collected
	for child employment purposes it will be kept for 25 Years from date of birth. If
	data was collected for chaperone registration purposes it will be kept for 6
	years. For the vulnerable children's register, data is held on the file until no
	further action is required.
7. Situations when your personal data might be sent to other countries	When we have your consent to do so, or if we have a legal obligation to do so, or where there are concerns that not to share the information would put a child at risk of harm.

### **Education Strategy**

1. What personal data is collected about you	Contact details, names and employment history.
2. What special category data is collected about you	None
3. Reasons why we use your personal data	Service delivery in the form of events hosted at the City of London Corporation. To provide information to the City of London Corporation's Education Board relating to the implementation of the Education, Cultural Learning and Skill Strategy. To enable the appointment of individuals to City of London Corporation academy governing bodies.
4. Why we are allowed to use your personal data	We have your consent. In the case of the City of London Academies Trust, we have a contract and legal obligation to collect certain data under the Sponsorship Agreement.
5. Who we can share your personal data with	We do not share your data with third parties. Your information may be shared with other Departments within the City of London Corporation.
6. How long we keep your personal data for	Information related to events will be retained for a three-month period from the date of the event. Data provided to the Education Board is published on the City of London Corporation and will become public records. Personal data relating to the appointment of governors will be retained for the duration of the appointment term, after which it will be deleted within one month.
7. Situations when your personal data might be sent to other countries	None

# **Homelessness and Rough Sleeping**

1. What personal data is collected about you	Through our interview; applications and assessment procedures, the following information may be collected:  Personal information such name and date of birth; contact information; housing history including addresses; demographic data such as gender; information relating to support or care needs and information relating to risk, either to you or others.
2. What special category data is collected about you	Examples of this might be your ethnicity; medical information or offending history.
3. Reasons why we use your personal data	To assist us in service delivery; statutory requirement set out in legislation and so we can report to Central Government departments.
4. Why we are allowed to use your personal data	There could be any number of legal justifications for collecting and holding your personal data. These three are the most relevant to the Homelessness & Rough Sleeping Team:  • We have gained your consent  • We have a legal obligation to do so  • To protect your vital interests
5. Who we can share your personal data with	Examples of the organisations and agencies we share your information with could be health agencies, other Local Authorities and Government departments such as Department for Work and Pensions or Ministry of Communities and Local Government.
6. How long we keep your personal data for	This might vary, but files are usually destroyed 6 years after we cease working with you.
7. Situations when your personal data might be sent to other countries	It would be highly unlikely for any of your personal data to be sent to another country.

# **Housing Application**

1. What personal data is collected about you	The personal data we collect include the applicant's and/or partner's full names, dates of birth, National Insurance numbers, contact details, current address, address history, employment status and current benefits status. For applicants who wish to be rehoused with household members, we will collect full names, dates of birth and (where applicable) National Insurance numbers for relevant household members. We now keep settled status and pre settled status details for applicants with EU passports, including family members status if included on the application.
2. What special category data is collected about you	The special category data we collect include the applicant's and/or the partner's ethnicity, religion, sexuality, disability status and medical circumstances.
3. Reasons why we use your personal data	We use the applicant's and/or the partner's personal data to assess housing circumstances, verify medical claims, offer the best advice possible to be rehoused including available accommodation at partner organisations and allow access to online systems to bid on our available properties. We also use personal data for the prevention or detection of fraud.
4. Why we are allowed to use your personal data	We are allowed to use the applicant's and/or partner's personal data because we have consent.
5. Who we can share your personal data with	We can share the personal data we collect with other Local Authorities, our partner Housing Associations (Guinness Trust, ISHA, Local Space, One Housing Group, Peabody Trust, Providence Row), Home Connections and Now Medical.
6. How long we keep your personal data for	The personal data that we collect will be kept for as long as an application is live. Should an application be cancelled, personal data will be kept for seven years before being destroyed. Should an application be unsuccessful in joining the City of London Housing Register, personal data will be kept for 12 months before being destroyed.

7. Situations when your personal data might be sent to other countries	Personal data we collect will not be shared outside of the UK.

# **Housing Tenancy Agreement**

1. What personal data is collected about you	As part of delivering our services, we have to collect personal data. The personal data we collect include the tenant's and where applicable joint tenant's full names, dates of birth, National Insurance numbers, contact details, current address and employment status. We also collect data of household members, including full names, dates of birth and, where applicable, National Insurance numbers for relevant household members. In case of emergencies, we keep the tenant's next of kin and GP personal data, including full name, address and contact details.
2. What special category data is collected about you	We also collect what's known as "special category data", which includes the tenant's and where applicable joint tenant's ethnicity, nationality, religion, gender and disability status. We may additionally collect the gender and disability status of household members.
3. Reasons why we use your personal data	We use the tenant's and where applicable joint tenant's personal data to process rent payments, provide multiple methods of paying rent, update Council Tax register, manage arrears, investigate complaints, resolve antisocial behaviour cases and communicate important information. Where applicable, we use the tenant's and joint tenant's personal data to manage energy as well as water bills, administer or monitor parking bays, support Universal Credit claims, arrange for pest control, make referrals to external advice agencies and mediation services. We also use personal data for the prevention or detection of fraud.
4. Why we are allowed to use your personal data	We are allowed to use the tenant's and/or joint tenant's personal data because it is necessary for the performance of a contract, we have consent and is necessary for legitimate interests.

5. Who we can share your personal data with	We may share the personal data we collect with other Local Authorities, Intercard Ltd, Bacs, Lloyds Bank, our energy and water providers, Streetwise ASB, Met Parking, MailChimp, Moorcroft Debt Collection Agency, Beaver, credit score providers, external advice and mediation agencies, as well as the emergency services.
6. How long we keep your personal data for	We will only retain your personal information for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.
7. Situations when your personal data might be sent to other countries	We use MailChimp which is based in the United States, to manage the way we send you emails and manage data collection.

### No First Night Out Programme

1. What personal data is collected about you	Your name, date of birth, address, telephone number, email address, next of kin details, income details and debt information, housing history.
2. What special category data is collected about you	Gender, sexual orientation, ethnicity, legal status, mental & physical health support needs, medical history, care history and offending history.
3. Reasons why we use your personal data	To deliver a service and to ensure the service access criteria is met.  We also have a statutory requirement to report to Government departments.
4. Why we are allowed to use your personal data	1) We have your consent 2) We have a legal obligation 3) We have a contract with you 4) To carry out a public task
5. Who we can share your personal data with	Health agencies, other Local Authorities, Government departments, onward accommodation providers and other referral partners.
6. How long we keep your personal data for	6 years from the last point of working with you.
7. Situations when your personal data might be sent to other countries	Processing data using Real Systems

# Pan London Substance Misuse Programme – Ipsos UK

1. What personal data is collected about you	Ipsos UK have been commissioned by the Pan London Substance Misuse Programme to complete an evaluation of the programme and this includes complete a second set of stakeholder interviews.	
	The Pan London Substance Misuse Programme will share stakeholders work email addresses with Ipsos UK once the professional has agreed to participate in the interviews.	
2. What special category data is collected about you	No special category data will be shared with Ipsos UK.	
3. Reasons why we use your personal data	On this occasion we are using your personal data to complete an evaluation of the Pan London Substance Misuse Programme. This evaluation will be used by central government to assist them in making future funding decisions for the programme.	
4. Why we are allowed to use your personal data	We are allowed to use your person data on this occasion as we have your consent for Ipsos UK to contact you via email to arrange an interview.	
5. Who we can share your personal data with	We will only share your personal data with Ipsos UK for the above specific purpose.	
6. How long we keep your personal data for	The Pan London Substance Misuse Programme will retain your personal data until the end of the Programme. Ipsos UK will only retain your personal data until the end of the evaluation.	
7. Situations when your personal data might be sent to other countries	There are no situations involved in the evaluation where your personal data will be sent outside of the UK.	

# **Special Educational Needs and Disability**

1. What personal data is collected about you	Your name, address, date of birth, photographs, NHS number, educational establishment, telephone number, email address, gender and UPN number.
2. What special category data is collected about you	Ethnicity, home language, medical, educational and social care information, religion or philosophical beliefs.
Reasons why we use your personal data  4. Why we are allowed to use your personal data	Personal data is used to inform assessment under the Children and Families Act (2014) of the education, health and care needs of a child or young person, and their wishes around how these needs can be met. It will be used to ensure their views are central to the delivery of any support and provision you will require to meet these needs. We may also use your data to fulfil our obligations under the Care Act (2014), the Mental Capacity Act (2005) and the Equality Act (2010) or other relevant legislation aimed at ensuring your education, health and social care needs are met.  We are allowed to use your data if we have a legal obligation to do so, or to
4. Willy we are allowed to use your personal data	protect your vital interests.
5. Who we can share your personal data with	Your data may be shared with educational, social care and health service providers who are, or intend to be, providing an individual service to you. These providers may include nurseries, schools and colleges, children's and adult's social care services, and Health Care agencies such as hospitals, GPs and Consultants engaged in meeting your needs and other agencies involved in your support.
6. How long we keep your personal data for	Your personal data will be held from birth to the age of 25 years and a further 6 years after your case is closed to the Education and Early Years' Service.
7. Situations when your personal data might be sent to other countries	N/A

#### **Sexual Health London e-service**

1. What personal data is collected about you	Name, address, date of birth, telephone number
2. What special category data is collected about you	Ethnicity, gender identity, responses to medical and safeguarding screening questions, medical testing history, details of attendance with health providers that may have provided treatment.
3. Reasons why we use your personal data	The provision of services for the prevention, diagnosis and treatment of illness (as defined in the Health and Social Care Act 2012) to the residents of 27 London Authorities
4. Why we are allowed to use your personal data	Necessary to undertake a public task
5. Who we can share your personal data with	Sexual health clinics can access full personal data records.  Data regarding the PrEP Impact Trial ( <a href="https://www.prepimpacttrial.org.uk/">https://www.prepimpacttrial.org.uk/</a> ) is reported to Public Health England and to the authorities who commission the service. These reports <a href="https://www.prepimpacttrial.org.uk/">do not</a> include any personal data such as: your name, date of birth, contact details, address or postcode.
6. How long we keep your personal data for	10 years after the last entry
7. Situations when your personal data might be sent to other countries	None