



# PROGRESS REPORT

Report Date  
25.07.24



290

Business Engagements



67

Safe Havens GLA



35

Safe Havens City



160

WAVE and Ask For Angela Venues



298

People Trained

## Highlights

### Greene King

- This programme of training is due to be completed by the 2nd August 2024. Currently 11 venues and 33 staff have been trained.

### Lloyds of London

- Training complete and they are looking to launch in the coming weeks.

### Safer Business Network and Vigilant

- Partnership to be solidified to improve rollout of Safe Havens and improve training
- Collaborative approach to enhance number of Safe Havens and increase training capacity widening to Greater London.
- Enhance use and exposure of the Safe Haven App

### Evening Engagement

- Partner patrols with CoLP and engagement with the NTE during the evening to increase. Operation Reframe - next date is 2nd August 2024
- Use of Safer Business Network radio project to improve links with NTE venues in Liverpool Street and integration into ALERT system.

### In the Pipeline

- Training for 300+ people and potentially 12 new Safe Havens
- Hotspot focused engagement using Oxford partnership data targeting organisations such as Drake and Morgan and Stonegate.

### Feedback from Training

- There is a 21% increase in learners confidence from attending the training
- "This training will affect how I deal with vulnerability"
- "I learnt so much, especially spiking"
- "Safe Havens are a must, I have been out so many time and my phone has died"

### Survey

- This will be complete and sent out at the end August beginning of September.





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## Analyst Update

- A Stakeholder review was undertaken to assess the current tools and data available within the City of London and wider engagement to ensure that the tool would be capable of being rolled out nationally to tackle VAWG.
  - Current and former members of City of London Police
  - Civilian data professionals and experts in data analysis from universities and large data companies inc. Birmingham City University, Oxford Partnerships and Microsoft.
  - Safer Business Network.
  - Senior security professionals both within the city and with national remits.
  - Police data champion for Hertfordshire police.
- Leveraged relationships to develop specification for tool in partnership with Iain Rice AI and Data Science Professor at BCU and Alison Jordan owner of Oxford Partnership along with key input other data professionals.
- Data sets are extremely expensive to acquire:
  - Full database of all licenced establishment in the UK including visiting demographics, ownership of sites, brands etc (gives full picture of the trading style of the sites)
  - Anonymised Google footfall data to show footfall over time.
  - Google data to identify routes through the city.
  - Also has crime data overlayed from open access information.
- Project initiated and twice weekly project review meeting for circa 3 months to develop MVP and then subsequently to perfect content, data access and deliver mechanism for the tool.
- Analytics tool looks at crime /footfall/licence venues and has been developed using Oxford Partnership IP data sets and has identified “hot spot” areas within the city for VAWG.
- Leveraged relationships with Alison Jordan and Iain Rice to facilitate tool being made available free of charge to SBN and City of London Police for trial period.
- The analytics tool is in use at Safer Business Network and has been used in conjunction with the P-VAWG survey results to direct the work of the researcher and to target the acquisition of Safe Havens and Ask for Angela sites in “hot spot” locations. (see new safe haven and Ask For Angela data)
- The analytics tool is a cloud-based tool which is now ready to be deployed to the City of London Police.
- The tool has multiple applications which could be used in preventing VAWG and wider application in resource planning and allocation across the city.
  - Hot Spot analysis for the City of London Police
  - Resource planning for the City of London Police especially with hourly movement of people functionality.
  - Resource planning for other departments in the Corporation such as street cleaning and refuse due to accurate mapping of people movement with time and location.
  - Can be used in conjunction with Police Intelligence to locate CCTV and lighting.





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## Prevent VAWG Survey



- Stakeholder consultation process was undertaken with key stakeholders.
  - Survey Analyst at City of London Police
  - CoLCPA ,CSSC, Security Institute and several security based businesses in the city.
  - Business community meeting to engage businesses into survey.
  - Councillors in City of London.
- Comprehensive analysis of existing VAWG surveys results and methodology.
- Mindset Associates donated the cloud-based survey tool free of charge to CoLCPA for the survey.
- Survey developed in conjunction with survey professionals.
- Launch and implement survey and distributed to city.
- Weekly comms to stakeholder to engage city population to fill out the survey and calls to stakeholders to get distribution to key populations (university ,businesses as well as via security companies)
- Analysis of data developed in conjunction with data scientists to pull out statistically relevant findings. This process took place over several weeks and statistical analysis tools were used to dig in the data.
- Infographic highlighting key findings.
- Distribution of finding of survey to all relevant stakeholders including via LinkedIn to general-public.





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## Taxi Marshal Scheme



- Developed analytics on Taxi Marshal scheme in conjunction with project owner.
- Free of charge to CoLCPA for the Taxi Marshal survey.
- Implemented, and provide analysis on Taxi Marshal scheme weekly to project owner and CoLCPA to amend and develop operating procedures and timings.
- Social media posts to highlight success of Taxi Marshal scheme.

## Snapshot of Survey Results:

- **334** responses
- **97.5%** Feel Safer because of Taxi Marshals.
- **97%** Feel Taxi Marshalling is helpful in getting a taxi to their destination
- **202** verbatim responses recent examples below:
  - **“Carlos went out of his way to get a very special item back to me that I left in a taxi. I am so grateful he rescued it and returned it to me”**
  - “Great service!”
  - “I felt very safe as a lone pregnant woman travelling late at night.”
  - “As a woman walking home on her own I believe the Marshals are extremely important. They were very kind and made me feel safe. They should get all the support they need to carry on”
  - “Amazing service. I am always afraid to get out of Liverpool Street Station. The Marshals made me feel safe”
  - “It was good to see someone marshalling the taxis. It stops the queues and helps women on their own!”
  - **“Keep up the great work, as a women I really appreciate the service .”**

## Stats

**11,482** journeys                      **20,384** Total passengers  
**50.45%** female passengers        **33.4%** Lone female passengers



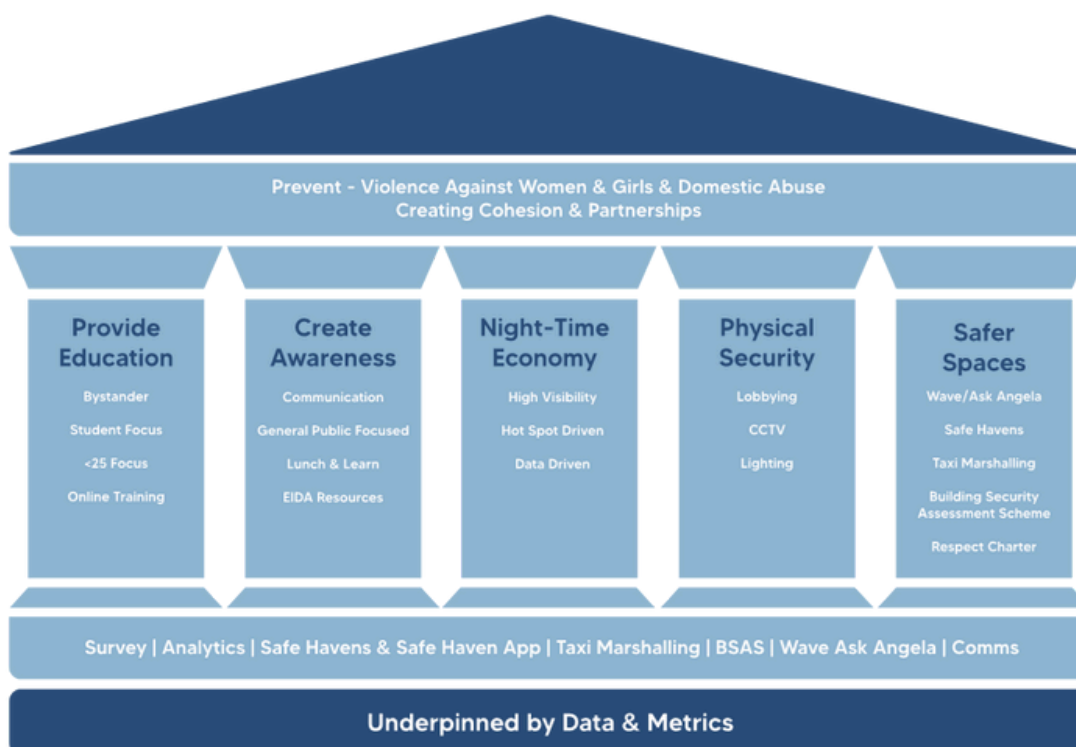


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## Strategic use of data analysis

- The data analysis has been a key component in developing the Prevent VAWG strategic plan.
  - Understanding the landscape of Prevent VAWG in the City (Survey, analytics tool and data sets) has been hugely valuable in directing the key focus for P-VAWG
    - Young people
    - Night-time economy
    - Perception of fear
    - Darkness
- A comprehensive analysis of evidence gathered by other bodies (College of Policing, NPCC, ONS and other governmental and non-governmental organisations) has illuminated what initiatives we should focus on and what is so far unproven, and we needed to gather evidence to support e.g. Taxi Marshalling where we now have qualitative and quantitative data to show the value of the scheme.
- A number of focus groups has been held a Mansion House supported by the Lady Mayoress to refine and understand our strategic communications and the outputs have fed into the next steps.
- The analysis has been used to produce the strategic plan illustrated below and to engage the P-VAWG board and wider stakeholders.



# **Reducing Re-Offending Report**

## **City of London Reducing Re-Offending Delivery Group**

**4<sup>th</sup> September 2024**

### **PUBLIC**

#### **For Information:**

##### **Summary**

The purpose of this report is to update partners and the public on the City of London Reducing Re-Offending Delivery Group, which Links to the Safer City Partnership Strategic Plan 2022–2025. The work of the different agencies can be found in the action plan in the appendix.

##### **Recommendations**

Members are asked to:

- Note the report.

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## **Main Report**

### **Background**

1. The Reducing Re-offending Delivery Group is part of the Safer City Partnership's response to Reducing reoffending to protect our communities aligning with the City's Corporate plan to contribute to a flourishing society where people are safe and feel safe.
2. We are working in partnership to improve the interventions we have in place against the seven pathways of reoffending.

### **Current Position**

1. The subgroup continues to work on set objectives identified in our agreed plan alongside addressing the challenges that the unique landscape of the city presents with evidencing the reduction of offending/re-offending in the city.

## Progress

2. Access to Interventions continues to be provided in Police custody aiming to tackle the drivers that can contribute to re-offending.
3. Due to the unique landscape of the CoL reoffending is complex, as much of this comes from those who reside outside of the city. It was noted in the last update that all partners agreed that better understanding of the individuals impacting the City was required; to be able to ensure and demonstrate that all means of monitoring, support, restriction, and disruption was being provided to Offenders.
4. CoL IOM provided a dataset of IOM contacts between January 2023 - September 2023 for Probation review. This data has now been cross referenced with Probation data to provide some insight to the offender journey for cases identified. Findings from this data set will now need to be discussed with the subgroup when they meet next month.

### Summary of the interrogation:

- Of the 26-cases identified by the CoL IOM none of these offenders resided in the CoL. Hackney (10) and Wandsworth (5) had the highest numbers.
- 3 of the cases were identified as being of no fixed abode (NFA) but were managed by their last associated borough (Southwark, Lambeth and Tower Hamlets).
- Not all of the 26 cases were identified as IOM cases in their respective boroughs. (This is likely attributed to the fact that CoL has a small IOM cohort and as such CoL IOM team take an active approach to capture as many offenders impacting the city).
- Several of the cases identified were provided with referrals for Accommodation, Education, Training, and Employment, and Personal Wellbeing intervention. Levels of engagement varied across the group, and it has not yet been possible to establish a consistent reason for this. It was noted that different borough processes and approaches to intervention exist which will impact the outcomes recorded for individuals, something the subgroup continues to navigate.
- Of the 26 cases 5 have reoffended within the CoL between September 23 and August 24. The subgroup will be looking into the 5 cases to further understand these particular cases.

5. CoLP and Probation have been working together to streamline the process regarding MAPPA (Multi Agency Public Protection Arrangements) in the city and provide further assurance around the joint management of these cases.

Cases that meet the requirement for Level 2 or 3 management (not single agency management) would be discussed at Hackney & City MAPPA where all relevant agencies to the case being discussed would be invited. Cases that are managed at Level 1 (Single Agency management) will be discussed in quarterly meetings with either the Level 2 or 3 MAPPA Probation Chair, CoL Police representative, and the Case manager. Additional partners will be invited to the meetings. Whilst it is acknowledged that there has been some delay in agreeing the dates of these meetings this has been due to current operational pressures however, the first meeting will be scheduled when the subgroup next meets.

6. Probation and CoLP continue to work on adopting an agreed process for daily intel sharing. This will allow us a partnership to demonstrate our response to overnight arrests. Some initial data has been shared and it is hoped that moving forward we will have the process and resources in place to improve our current information sharing which will have a direct impact on positive outcomes towards reducing risk of further offending in the city.

## **Future Activity**

7. In addition to actively working on our overall objectives identified in our plan. The subgroup will now focus on exploring the findings from the shared data to further understand and evidence the impact that the partnership is having on reoffending. It will also allow us to identify any gaps that we need to address.
8. Whilst it is noted that different boroughs have different processes and approaches there will be some outcomes which will allow us to identify where we may need to influence other boroughs through working in partnership to try and achieve better outcomes.

## **Appendices**

Appendix 1 - City of London Reducing reoffending to protect our communities  
Action Plan 2024

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# City of London Reducing reoffending to protect our communities Action Plan 2024

## Our aims and strategic intentions

We will work in partnership to reduce reoffending by:

- Improving the interventions we have in place against the seven pathways of reoffending:
- Accommodation
- Education, training and employment
- Health
- Drugs and alcohol misuse
- Finance, benefit and debt
- Children and families
- Attitudes, thinking and behaviour

### **Outcomes we want to achieve are:**

- Visible drug and alcohol use and dealing reduced
- Reduction in the reoffending rate for adults and juveniles
- Reduce reoffending behaviour through Integrated Offender Management
- Fewer first-time entrants into the criminal justice system

More people successfully complete treatment and do not return to the service for treatment within a six-month period.

### **KEY**

- CoLP City of London Police
- CoLC City of London Corporation
- DCCS Department of Community and Children's Services

- CST Community Safety Team
- PS Probation Service
- ISVA Hackney council

**This action plan has been developed in line with the City of London Safer City Partnership Strategy.**

Action	Owner	Start Date	Completion Date	Red, Amber, Green	Impact and Outcome
1. We will target persistent offenders through the rollout of a refreshed 'Integrated Offender Management' (IOM) framework that emphasises a more consistent and evidence-based approach.	CST (Valeria)				Completed City Community MARAC TOR now includes problem solving and action planning for City reoffenders
2. We will work with police and HM Prisons and Probation Service to ensure that those on the Integrated Offender Management (IOM) cohort in a different area are aware of the expectations of compliance placed upon them.	COLP (Sarah/Gary) Probation (Steph/Karla)		Ongoing	This will be very challenging. This is the part where we need other local authorities to take responsibility of their IOM offending in the City	Data now received form IOM. Early review of data identified at least 5 different boroughs across London will need to be consulted to map offenders identified within the data set shared. SS is now reviewing with Probation IOM lead as to what existing arrangements can be used to provide consistent information to COL Police to assist with the management of this in the City.
3. We will develop a cohort of the most prolific offender's resident	CoLP (Sarah)		Ongoing		

Action	Owner	Start Date	Completion Date	Red, Amber, Green	Impact and Outcome
through analysis of offending behaviour and need.					
4. Address drugs, as a driver of crime, and associated criminalities through innovative initiatives, work in partnership, locally and nationally	Public Health (Simon Y)		Ongoing		<p>Core substance use service delivering outreach in the authority area, particularly focussing on rough sleeping populations and those furthest from support. This includes inreach operation to new assessment service in the City. The community wellbeing team deliver health vehicle services in the authority area- hep c trust/lhwg/turning point/thamesreach and other services supported to deliver peripatetic support from a mobile clinical/support space. developing scripting capabilities- restarts already occurring. Close tethers to OHID London and national, alongside MOPAC, to look at ways to further develop approaches to reducing drug use to aid reduction of criminality</p> <p>delivery of data driven drug hotspots meeting to help drive action in areas where drugs are of an increased prevalence- tethered to enforcement and support.</p>

Action	Owner	Start Date	Completion Date	Red, Amber, Green	Impact and Outcome
					<p>close collaboration with surrounding boroughs to understand drug profiles on borders and potential overlap- close collaboration with Lpca; drug information systems to better assess dangerous drugs/he;p understand the picture of drug dealing/trafficking.</p> <p>CDP working groups focussed on criminality and the City- aiding collaborative strategic and operational work</p>
<p>5. We will increase support to offenders by providing access to housing, training and employment, financial aid, debt recovery and drugs and alcohol services.</p>	<p>All</p>		<p>Ongoing</p>	<p>As discussed, there needs to be wider conversations around whether this is for resident offenders or our offending cohort which contribute to crime in the City. Unless we deal with the underlying issues (or identify the pathways that exist of non-resident offenders) – we will have no impact on offending rate. Currently looking at support services/diversions as part of the OOCd project and also have encouraged a bid to SCP for the custody 'Divert' programme</p>	
<p>6. We will support those who misuse drugs and/or alcohol to successfully complete community/facility-based treatment</p>	<p>Public Health (Simon Y) CoLP</p>		<p>Ongoing</p>	<p>As above – need better understanding of pan-London offer and pathways.</p>	<p>Simon Y: as above RE outreach practices, scripting etc. In addition, increased funding for residential support, collaborative work with community based organisations to help engage furthest form treatment and keep engaged</p>

Action	Owner	Start Date	Completion Date	Red, Amber, Green	Impact and Outcome
					<p>(people's recovery project, ljwg etc)</p> <p>strategic action plans in place to help direct action from services focussed on improving delivery and performance to aid ongoing support access/successful completion and handover to other support services where necessary</p>
<p>7. We will protect the public from prolific violent and high-risk offenders through Multi-Agency Public Protection Arrangements.</p>	<p>CoLP Jim</p>		<p>Ongoing</p>	<p>Can you describe the MAPPAs process in the City?</p>	<p>Cases that meet the requirement for Level 2 or 3 management would be discussed at Hackney &amp; City MAPPAs where all relevant agencies to the case being discussed would be invited. Cases that are managed at Level 1 (Single Agency management) will be discussed in quarterly meetings with either the Level 2 or 3 MAPPAs Probation Chair, CoL Police representative, and the Case manager. Additional partners will be invited to the meetings.</p>
<p>8. We will review opportunities to improve referral rates to drug and alcohol services.</p>	<p>Public Health (Simon Y)</p> <p>CoLP</p>		<p>Ongoing</p>		<p>Simon Y Update: City police about to deliver referrals for out of borough OOCDS to a specialist service (druglink). further work to understand how required assessments can be sent to other boroughs. Custody suite manager collaborating with key areas of residence.</p>

Action	Owner	Start Date	Completion Date	Red, Amber, Green	Impact and Outcome
					<p>Other services more closely collaborating with core services- referral rates increasing through reducing barriers/creating immediate pathways into support.</p> <p>Update from Anna:  We are finalising the process for referrals to Druglink for Community resolution and conditional cautions, which should go live in October 2024 following training of frontline staff and changes to IT. We have expanded the use of non-trigger offence (Inspector authorised testing) drug testing on arrest to include violent and NTE linked offences. We have started measuring compliance rates for testing for trigger offences.  This sat at 30% in May 2024 (highest was 37% in March). We are trying to understand the reasons for low compliance (foreign nationals, MH, process failure etc) in order to increase testing. Our issue remains the limitations on pan London pathways for arrest referrals for non-City and Hackney residents which fall outside the provision offered by Turning Point.</p>

Action	Owner	Start Date	Completion Date	Red, Amber, Green	Impact and Outcome
					<p>We have embedded a addiction support worker in custody to signpost voluntary services to those in custody however funding for this role runs out in December 2024 and no alternate funding stream identified.</p>
<p>9. We will continue to provide support for people who are involved in offending, and reduce and prevent First Time Entrants to the criminal justice system including out of Court disposals</p>	<p>CoLP (Anna/Sarah)</p> <p>Public Health (Simon Y)</p> <p>CoL – Simon C?</p>		<p>Ongoing</p>		<p>Update from Anna: Our wider role our of the diversionary OOCR courses (as listed on the document through RISE and Victim Support) are also due for go live in October 2024. We continue to seek support from PAB/commissioning team in respect of tapping in to Pan London offers given our demographic and non resident offender rate.</p> <p>Currently looking at support services/diversions as part of the OOCR project and also have encouraged a bid to SCP for the custody 'Divert' programme (can update on this) which will be voluntary referrals and part of OOCR – so both link in to the first time offenders aspect.</p>

Action	Owner	Start Date	Completion Date	Red, Amber, Green	Impact and Outcome
10. Whilst prolific offenders will be provided with support in order to change their behaviours, we will take opportunities to bring any offender on the cohort to justice should they continue to offend.	CoLP, Probation		Ongoing		CoLP Anna: Currently doing a lot of work to improve investigation and file standards which we would hope would lead to an increase in outcome rates and conviction rates. We continue to monitor performance in these areas.

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